

# Kyle Gato

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## Objective

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To further my technical and professional expertise by working on next generation projects, companies, or ideas. I have an interest in new technologies, including "cloud" technology. I enjoy being in an environment where learning is encouraged, and learning something new happens daily. I want to surround myself with smart people, who know what they're doing, and do it well. I enjoy being part of projects/companies that provide useful services for the world. I am the type of person that likes to get things done, and believes in focusing on goals, and exceeding them.

## Experience

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### **HostGator.com LLC (Linux Security Administrator)**

**March 2011-Present**

Started as a Linux Systems Administrator in support, quickly promoted to Security Administrator within 2 months of hire date. Day-To-Day responsibilities include cleaning up and investigating hacked websites, dealing with Terms of Service violations, replying to and investigating spam reports. Also required on occasion to work customer support tickets, which includes troubleshooting customer's websites, as well as dedicated and virtual server management. Includes system management, as well as website troubleshooting and configuration.

### **DigitalFlyDesigns (Web Architect/Co-Founder)**

**May 2010-Present**

Responsibilities Include: Advanced Web Programming (PHP, CSS, HTML, XML, Bash, Python, Java), Systems Administration (centOS, Redhat, Window), Support, and more. Self-owned business, doing mainly web development and consulting to new start-ups, as well as existing businesses wishing to expand their web presence/features.

### **Rackspace Cloud (Support Technician)**

**September 2009-May 2010**

Delivered "Fanatical Support" to Cloud Sites, Servers, and Files customers. Responsibilities included troubleshooting advanced issues, passed on from Level I technicians. Utilized web development background to create tools and scripts to provide better tracking data to raise efficiency and support output. Performed Linux Administration, Advanced PHP/LAMP troubleshooting, as well as email troubleshooting to Rackspace Cloud Customers.

### **InvisionGaming, KJServers, KingServers (Founder)**

**October 2003-April 2009**

Self-owned web hosting business. Performed advanced Linux troubleshooting, script support, billing, sales, and marketing as a completely self-run business owner.

## Education

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### **Ramstein American High School, Ramstein Germany**

**Class of 2009**

Graduated from Ramstein American High School in Ramstein, Germany. Mac/Linux Systems administrator for the high school during senior year, as well as treasurer for the video program. I took German for 3 years while in high school, as well as Visual Basic, Dreamweaver, Photography, and Web Development classes.



## Skills

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My skills range from **Advanced Web Development (PHP, CSS, HTML, XML)** to **Linux Systems Administration/Troubleshooting**. I have experience with the full LAMP stack, as well as building high availability clusters, and fault-tolerant database systems. I have experience with customer support (Almost 6 years), and prefer to follow issues from start to end with clients. I also have extended experience with linux security, including cyber investigations. My people skills are excellent, and I often find myself as the go-to person when a customer needs to be called and an issue needs to be resolved.