

Kyle Andrews-Gato

Linux Security Administrator at Hostgator.com

kyle.gato@gmail.com

Summary

In October 2004, I started/worked for a webhosting company of my own, which provided experience that was invaluable to me.

I have experience providing support via web based live chat systems, helpdesk systems, phone, instant messaging (MSN/Skype/AIM), and email.

I have experience with GameServers, ShoutCast, TeamSpeak, Linux, FreeBSD, centOS, RedHat, Windows Server 2003/2008 (All Versions), Windows XP, and Mac OSX Leopard Server.

My experience includes administrating (some at a terminal level):

- DNS Services (Such as bind)
 - Mail Services
 - Web Services (IIS/Apache)
 - FTP Services (ProFTPD, PureFTPD, IIS)
 - Various Terminal Functions
 - IRC Servers
 - Mac Servers
 - Active Directory
 - cPanel/DirectAdmin/Plesk Servers/Services
 - TeamSpeak Administration
- and more.

I also coded: my own ShoutCast control panel in PHP, as well as my own billing system.

However, due to my education, could not keep up with the company's rapid growth rate, being I was busy with school (High School). Therefore, the companies mentioned herein are now defunct.

I currently reside in Austin, Texas, where I work for HostGator.com LLC as a Linux Security Administrator.

More than just my technological skills, I am a people person. I am eager to meet people and share my knowledge and learn from others. Always being open to new ideas and learning something new everyday is a usual goal of mine. I always take that extra step to help people, and usually go beyond

what is required of me.

Specialties

Linux Systems Administration, Apache, DNS, cPanel, ShoutCast, GameServers, Customer Support, Sales, Windows Server Administration, Network Administration, Retail Solutions

Skills

PHP

Security

cPanel

Linux server administration

Website Development

LAMP

Apache

MySQL

MySQL Cluster

High Availability

Web Project Management

Social Media Relations

Outstanding Customer Service

HTML + CSS

Cloud Computing

Hosting

Web Services

Highly Analytical

Technical Writing

Proposal Writing

Blogging

Computer Security

Internet Security

MVC

CakePHP

Wordpress

Red Hat Linux

CentOS

Linux Security

Windows Server 2003

Photography

Video Production

Video Editing

Online Marketing

SEO

Search Engine Technology

Managed Hosting

Software Consulting

JavaScript

Music Video Production

Experience

Linux Security Administrator at Hostgator.com

March 2011 - Present (8 months)

Linux Systems Administrator

- cPanel Expertise
- TOS Violation Handling
- Hacked Sites Handling
- cPanel Expertise
- Handles customer security concerns

Web Architect at DigitalFlyDesigns

April 2010 - Present (1 year 7 months)

SEO, Programming, Systems Administration, Social Media Outreach Program, Infrastructure management

1 recommendation available upon request

Support Technician I at Rackspace Hosting

September 2009 - May 2010 (9 months)

I am Fanatical Support.

3 recommendations available upon request

Support Technician at Rackspace Cloud

September 2009 - May 2010 (9 months)

Delivered "Fanatical Support" to Cloud Sites, Servers, and Files customers. Responsibilities included

troubleshooting advanced issues, passed on from Level I technicians. Utilized web development background to

create tools and scripts to provide better tracking data to raise efficiency and support output.

Performed Linux

Administration, Advanced PHP/LAMP troubleshooting, as well as email troubleshooting to Rackspace Cloud

Customers.

CEO/Systems Administrator at KJServers

October 2004 - April 2009 (4 years 7 months)

Systems Administrator, PHP Developer, Customer Support, Recruiting, Scripting, all around company guy.

Sr. Store Associate at AAFES

November 2007 - October 2008 (1 year)

Customer Service, Technological Teaching, Computer Service, Keeping Shelves Stocked, POS Management

Education

Ramstein American High School
of 2009, 2006 - 2009

Interests

Help the world through technological solutions.

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4 people have recommended Kyle

"Kyle Gato never ceases to amaze me with his lightning fast coding and the abilities he has in the LAMP world. If you ever need someone to take care of your Linux Box, there is none other that I would recommend! If you want to see your work done right the first time, I vote Kyle Gato. He is a gentle man that will bend over backwards in order to make sure that you are happy, client or a friend!"

— **Travis Linares**, *Owner/Founder, Digital Fly Designs*, managed Kyle at DigitalFlyDesigns

"During my time at The Rackspace Cloud, I had the opportunity to work with Kyle. I have to say -- Kyle is one sharp guy! He's quick on his feet, solves problems with a flair for the creative, and is always willing to help out. Kyle has high standards for himself and for others. He was a pleasure to work with and I wish him the best of luck in his future endeavors."

— **Jeremy Siefer**, *Director of Customer Care at The Rackspace Cloud, Rackspace Hosting*, managed Kyle at Rackspace Hosting

"Kyle embodies the qualities that every company wants for a customer facing technician. He loves working with customers and he loves solving problems right the first time. He is always more than willing to go above and beyond to ensure customers get the care that they need. I'd recommend Kyle for any opportunity that he is qualified for!"

— **Zachary Deptawa**, *RHCE, Professional Services Consultant, RHCE, Rackspace*, worked with Kyle at Rackspace Hosting

"Kyle was a joy to work with, Young, creative, and full of passion. Kyle was someone I enjoyed working aside immensely and would work with again."

— **Michael Murphy**, *Deployment Engineer, Rackspace Hosting*, managed Kyle indirectly at Rackspace Hosting

[Contact Kyle on LinkedIn](#)